

**Stakeholder and Industry Relationships
of the
Lockyer Valley Regional Council
Local Laws Compliance Team**



REGIONAL COUNCIL

Locker Valley – The FAQs



Located: Approx. 1 hrs drive west of Brisbane

Area: 2272km²

Population: 38609 and increasing

Registered Dogs: 7579 (for 2017-2018 period)

Local Laws Team: Local Laws Coordinator
4 x Local Laws Officers
1.5 x Administration Officers

Bordered by: Ipswich City Council (Pop 210000 / 1204km²)

Toowoomba Reg. Council (Pop 160779 / Area 12970km²)

Scenic Rim Regional Council (Pop 40072 / Area 4256km²)

Somerset Regional Council (Pop 24597 / Area 5382km²)

Southern Downs Reg. Council (Pop 35110 / Area 7119km²)



What are we are known for?



THE UNIVERSITY
OF QUEENSLAND
AUSTRALIA



What is the definition of a Stakeholder?



Post, Preston, Sachs (2002) uses the following definition of the term "stakeholder": "A person, group or organization that has interest or concern in an organization. Stakeholders can affect or be affected by the organization's actions, objectives and policies."

From the perspective of a Council Local Laws / Animal Management Officer, Can we agree we can modify that to being anyone that is affected by, may be effected by and may affect the way in which we carry out our duty as a Council Officer.

Who are our Stakeholders within Council itself?



Councillors & Executive

Customer Service

Communications

EHO's

Waste Officers

Planning & Development

Community Engagement

Building & Plumbing

Facilities

Pest Management

Field Based Staff

Any other area of Council

Why are our internal Stakeholders important?



In a Nutshell

- As a small Council in a big world, we have to use all available resources effectively at all times
- All relevant sections of Council must be aware that their actions may well have an effect on other areas of Council.
- Working together, allows for the exchange of relevant information in a far easier manner without the need for excess red tape.

Who are our Stakeholders outside of Council?



Animal Owners

“Customers / Complainants”

Other Local Governments

State Government Agencies

UQ Gatton Campus

Media

Veterinary Clinics

RSPCAQLD

AWLQLD

Emergency Services

Produce Stores

Schools

and the list continues.....

Why are our external Stakeholders important?



- Allow for a simple and expedient exchange of information between relevant groups
- Provides an important and varied source of support in emergency situations (e.g. natural disasters)
- Can provide vital assistance at short notice (e.g. care of young impounded animals)
- Can provide a means for referral of matters to a more specialist service (e.g. Human & Animal Welfare issues)
- Can provide a easy means to disseminate information to a wide audience

Remember



- Earlier I put forward the modified definition of a stakeholder as being anyone that is affected by, may be effected by and may affect the way in which we carry out our duty as a Council Officer. Do we still agree on that?
- Everyday, decisions we make as Local Laws Officers / Animal Management Officers have an effect of some kind on other people to varied and wide extents.
- Everyday, decisions made by people who come into contact with us have an effect of some kind on us.
- Look after, expand and grow your stakeholder and industry relationships to be able provide a better service, provide better advice and above all be a better officer.

Questions?



Or Simply Just

