Recording Interactions





TOWNSVILLE CITY COUNCIL



Developing technology

- 1. Pen Cameras Poor video Poor Audio
- 2. Body mounted cameras Better video, poor audio, activation, no wide angle
- 3. Specialist Enforcement Cameras \$1,300 each
- 4. Go Pro –

Quality video & sound

Perspex case specially Made to fit the uniforms

Small but visible \$320 each





Legal Framework

- Workplace Health & Safety Legislation Council's duty to protect employees and their duty to protect themselves
- Council's Occupational Violence Procedure & Administrative Directive – risk management approach to threats and physical violence.
- Environmental Health Services, Threatening & Abusive Behaviour Policy – advice and guidance specific to us.
- Invasion of Privacy Act 1971 legislation relevant to recording devices

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Guidelines

- It is lawful to use a voice recorder during a private conversation
- Devices that record images, such as video cameras, can be lawfully used in public places regardless of what image they capture, even if that image is an adult or child however must avoid any breach of privacy where there is a reasonable expectation of privacy
- The placement of any video recording device should be in an open and clear manner

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In Use

- Used daily by field staff
- Mounted in vehicles whilst conducting patrols
- Batteries 2-3hrs of continuous recording
- Downloaded directly (USB) or via Micro SD card
- Large storage files



Taming the Red Eyed monster



- **Deterrent -** Filming people usually modifies their behaviour especially when they can see the camera.
- The camera doesn't lie Great for defending the numerous imaginative and unfounded complaints made against us
- **Assault on Council Staff -** Video/Audio evidence supports Police action – every incident is reported
- Evidence to defend appeals in court Provides evidence to back up infringements which is hard to argue
 - **Training resource -** Footage used for training and procedure reviews



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